

ACCESSIBILITY STATEMENT

This website is run by Sudbury Town Council. We want as many people as possible to use this website. For example, that means you should be able to:

- Change colours, contrast levels and fonts using browser or device settings
- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using a keyboard or speech recognition software
- Listen to most of the website, using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

Ability Net (<https://mcmw.abilitynet.org.uk/>) has advice on making your device easier to use if you have a disability.

How accessible this website is

- You cannot modify the line height or spacing of text
- Most older PDF documents are not fully accessible to screen reader software
- Live video streams do not have captions
- You cannot skip to the main content when using a screen reader

Feedback and contact information

If you find any problems not listed on this page or think we are not meeting accessibility requirements. Or if you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, contact:

- Phone: 01787 372331
- Email: info@sudbury-tc.gov.uk
- Online Form: www.sudbury-tc.gov.uk/contact
- Postal Address: The Town Clerk, The Town Hall, Old Market Place, Sudbury, Suffolk CO10 1TL

We'll consider your request and get back to you in 7 days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Website and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we

respond to your complaint, contact the Equality Advisory Support Service (EASS) (<https://www.equalityadvisoryservice.com/>).

Technical information about this website's accessibility

Sudbury Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Website and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.2 (<https://www.w3.org/TR/WCAG22/>) AA Standard due to the non-compliances and exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

In accordance with our website procedures, when publishing new content, we will ensure images and documents meet accessibility standards by providing meaningful alternative text, using clear document titles and headings, and creating content compatible with assistive technologies.

Disproportionate burden

At the present time, we have not identified any specific issues that would be of disproportionate burden.

Navigation and accessing information

We believe most tools should work with this site, but this may be dependent on the version you are using.

Content that is not within the scope of the accessibility regulations

- PDFs and other documents. The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. Any new PDFs or Word documents we publish will meet accessibility standards
- Live video. We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations
- Pre-recorded audio and video published before 23 September 2020
- Heritage collections such as scanned manuscripts

- Maps information may be available in address format
- Third party content under someone else's control, such as Annual Audit Information
- Content on Intranet or Extranets published before 23 September 2019
- Archived websites if not needed for services and they are not updated
- Documents including PDFs, relating to the Annual Governance and Accountability Return (AGAR) are provided by an external source and are outside control of the Council. These documents are not covered by the regulations (Part 1 - Section 4(2)(e)). These items may contain interactive forms and scanned images and may not work with screen readers.

Preparation of this accessibility statement

This statement was prepared on 12 May 2026.

The website was last reviewed on 27 April 2026 against the WCAG 2.2 AA standard.

This review was carried out by the Business Manager, Sudbury Town Council.

The next review will be carried out in April 2027.